

C- VIEW ROUNDTABLE

DAY 1: 24TH OCTOBER 2006, 2:20 – 3:05

TRACK 2: ALIGNING I.T. TO DRIVE BUSINESS AGILITY AND MANAGE CHANGE

“MAXIMIZING SHAREHOLDER VALUE WITH THE NEXT GENERATION OF OUTSOURCING STRATEGY”

This Roundtable will provide the delegation with an interactive discussion around the following themes:

- **Building blocks for a successful outsourcing agreement**
- **Avoiding the "misalignment" of expectations between customers and Outsourcing providers.**
- **Managing Organizational Change: A Key Driver in the Outsourcing Process**
- **Getting More from the Deal: Improving Your Outsourcing Governance Model**
- **Outsourcing In Practice: Driving Globalization In A Multi-industry Company**
- **After the Acquisition: Facilitating a Seamless Transition to Outsourcing**
- **Reducing outsourcing risk**